



## Descriptor

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members.

## Possible Job Titles

- Food and Beverage Attendant
- Barista
- Restaurant Host
- Front Desk Receptionist
- Senior Bar Attendant

## Mode of delivery

### APPRENTICESHIP

This qualification is suitable for a Traineeship/Apprenticeship pathway for Australian citizens or permanent residents or New Zealand citizens\*#. Trainees/Apprentices will do their training in a combination of on-the-job and online/distance education and be assessed on-the-job.

### DOMESTIC STUDENTS

This course is delivered to domestic students who are Australian citizens or permanent residents or New Zealand citizens\*#. A mandatory work placement component of 100 hours is included and will be at a College-approved hospitality venue.

### INTERNATIONAL STUDENTS

This course is delivered to international students @ 20 hours per week for 4 terms of 10 weeks each. A mandatory work placement component of 420 hours is included and will be at a College-approved venue. The College arranges work placements for its students and these may be paid or unpaid placements.

## Assessment

Assessment for this qualification is by written reports, case studies, projects, role plays, written assessments and workplace reports. Practical assessments will be conducted on-the-job in a fully-equipped, operational restaurant or a College-approved workplace facility that meet industry standards.

## Recognition of Prior Learning

Recognition of Prior Learning (RPL) is available to all students applying for this qualification. Conditions apply. RPL is the recognition of your current skills and knowledge acquired through prior learning from other training, work or life experience.

## Target Groups

Students who wish to work in the hospitality industry under direct supervision. This qualification is suitable for an Australian Apprenticeship pathway for Australian citizens or permanent residents.

International students must hold an approved student visa and study according to their visa conditions.

\*This training is subsidised by the NSW Government.  
#Check Eligibility Criteria on website.

### COURSE DURATION

**Apprenticeship - up to 18 months, part-time**

**Smart and Skilled - up to 25 weeks, full-time or part-time equivalent**

**International Students - 52 weeks**

### UNITS OF COMPETENCY:

#### CORE UNITS

- SITHIND002 Source and use information on the hospitality industry
- SITXWHS001 Participate in safe work practices
- SITHIND004 Work effectively in hospitality service
- SITXCCS006 Provide service to customers
- SITXCOM002 Show social and cultural sensitivity
- SITXHRM001 Coach others in job skills
- BSBWOR203 Work effectively with others

#### ELECTIVE UNITS

- SITXFIN001 Process financial transactions
- SITHFAB002 Provide responsible service of alcohol \*\*
- SITHFAB001 Clean and tidy bar areas \* ^
- SITHFAB003 Operate a bar \* ^
- SITHFAB004 Prepare and serve non-alcoholic beverages \*
- SITHFAB005 Prepare and serve espresso coffee \*
- SITXFSA001 Use hygienic practices for food safety
- SITHFAB014 Provide table service of food and beverage

\* Prerequisite is SITXFSA001 Use hygienic practices for food safety

^ Prerequisite is SITHFAB002 Provide responsible service of alcohol

\*\* Students will receive an Interim Certificate on completion of the SITHFAB002 Provide Responsible Service of Alcohol. Production of this Certificate plus proof of identity (100 points ID) to a Service NSW Centre will result in a NSW Competency Card being issued that allows the student to work in a licensed venue.

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