

CHC52021 Diploma of Community Services



AUSTRALIAN COLLEGE
OF COMMUNITY CARE

COURSE DURATION
102 weeks



Descriptor

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Possible Job Titles

- Support Facilitator (Disability)
- Support Facilitator (Community Services)
- Family Support Worker
- Housing Assistant
- Family Services Coordinator
- Case Coordinator (Community Services)

Mode of delivery

DOMESTIC STUDENTS

This course is delivered to domestic students in face-to-face classes of 20 hours per week, online, on-the-job or or mixed mode.

INTERNATIONAL STUDENTS

This course is delivered to international students @ 20 hours per week for 8 terms of 10 weeks each. Additional study is required to complete unsupervised, independent work in your own time.

Work Placement

A mandatory work placement component of **260 hours** is included and will be at a College-approved venue. The mandatory work component may be paid or unpaid.

Assessment

Assessment for this qualification is by written reports, case studies, role plays, written assessments and practical assessments in simulated environments as well as a designated workplace.

Recognition of Prior Learning

Recognition of Prior Learning (RPL) is available to all students applying for this qualification. Conditions apply. RPL is the recognition of your current skills and knowledge acquired through prior learning from other training, work or life experience. International students are advised that their student visa duration may be impacted if applying for and granted RPL.

Target Groups

Students who wish to work either caring for people with a disability at home or in a disability care facility under direct supervision.

International students must hold an approved student visa and study according to their visa conditions.

Units of competency:

CORE UNITS

- HLTWHS003 Maintain work health and safety
- CHCCCS004 Assess co-existing needs
- CHCLEG003 Manage legal and ethical compliance
- CHCDIV001 Work with diverse people
- CHCCCS007 Develop and implement service programs
- CHCCCS019 Recognise and respond to crisis situations
- CHCCSM013 Facilitate and review case management**
- CHCDEV005 Analyse impacts of sociological factors on people in community work and services
- CHCDFV001 Recognise and respond appropriately to domestic and family violence
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety

ELECTIVE UNITS

- CHCMHS001 Work with people with mental health issues
- CHCCSM012 Coordinate complex case requirements
- CHCDIV003 Manage and promote diversity
- CHCCSM016 Undertake advanced assessments**
- CHCCDE027 Implement community development strategies
- CHCCOM003 Develop workplace communication strategies
- CHCDEV004 Confirm development status
- CHCADV005 Provide systems advocacy services

** These units require 260hrs work placement. Refer to training.gov.au for more specific information regarding assessment requirements.

**STUDY
AUSTRALIA**



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