

Responsible Conduct of Gambling (RCG) Course

An effective, one-day, accredited course that allows you to work in the gaming industry



The Illawarra Business College



Our **SITHGAM201 Provide Responsible Gambling Services** course is a one -day, workshop-style training course for everyone currently working or wishing to work in the licensed gaming industry — **hotels, registered clubs and casinos.**

This course is required by the **NSW government** as mandatory training prior to commencing work in the Gaming industry. This course is relevant to any position in the industry and is designed for secretary **managers, hoteliers and all staff of gaming venues** in NSW in accordance with the requirements of the Liquor and Gaming Regulations. This course is to encourage a responsible, caring and professional approach to the Responsible Conduct of Gambling.

This course aims to provide easy access to information including:

- The relevant legislation dealing with gambling.
- Responsible and ethical promotion of gambling.
- Strategies designed to ensure that gambling is conducted responsibly and that prevention strategies are in place to inform and educate gambling patrons at risk.

The benefits of adopting a responsible attitude to the conduct of gambling include:

- An ethical environment in which to socialise and work.
- A change in focus from the promotion of gambling to the promotion of quality service facilities.
- A reduction in the social problems associated with gambling abuse.

This course provides a useful resource to assist in the ongoing promotion of the responsible conduct of gambling within the NSW gaming industry and includes a comprehensive workbook, complete with sample documentation and additional information available relevant to people working in this industry.

The Illawarra Business College
(a division of Focal Holdings Pty Ltd)
A.B.N. 16 064 243 367
RTO ID 90191

**Level 1, 44 Raymond Street
Bankstown NSW 2200 Australia**

Phone: 02 9791 6555 Fax: 02 9791 6544
deborahc@tbbc.nsw.edu.au www.tbbc.nsw.edu.au



The Illawarra Business College also offers courses in RSA (Responsible Service of Alcohol) and Food Safety Supervisor. Enquire about combining courses and saving money.

Special Price!
\$160



RCG courses are run at various times each month in Bankstown.

For details of, or to enrol in, the next available course call The Illawarra Business College on **02 9791 6555.**

If you need help with gambling issues contact:

